

# For Immediate Distribution

# Goodfood Reports Fourth Quarter and Fiscal Year 2023 Results with Record Annual Gross Margin and Adjusted EBITDA<sup>1</sup> Driving Significant Improvement to Cash Flows from Operations

- Record breaking annual results in certain metrics with 38.8% gross margin, an improvement of 13.5% compared to last fiscal year, \$5 million positive adjusted EBITDA<sup>1</sup>, an improvement of \$46 million compared to last year, and adjusted free cash flows<sup>1</sup> of negative \$5 million, an improvement of \$86 million compared to last year
- Net sales were \$37 million in the fourth quarter, a 26% reduction compared to the same quarter last year and a decrease of \$5 million compared to the third quarter of Fiscal 2023 reflecting the seasonal slowdown during the summer months
- Gross margin increased to 38.2% for the quarter, an improvement of 9.9% year-over-year, with gross profit at \$14 million, flat compared to the same quarter last year
- Net loss for the quarter was \$4 million, a \$54 million improvement compared to the same quarter last year
- Adjusted EBITDA margin<sup>1</sup> of 1.9% for an adjusted EBITDA<sup>1</sup> of \$1 million this quarter, a \$3 million improvement compared to the same quarter last year
- Cash flows used from operations were \$2 million for the quarter, an improvement of \$11 million compared to the same quarter last year
- Adjusted free cash flows<sup>1</sup> were negative \$1 million for the quarter, an \$11 million improvement compared to the same quarter last year

## Montreal (Quebec), November 22, 2023

Goodfood Market Corp. ("Goodfood" or "the Company") (TSX: FOOD), a leading Canadian online meal solutions company, today announced financial results for the fourth quarter and Fiscal 2023, ended September 2, 2023.

"We are pleased to have demonstrated our ability to generate consistent Adjusted EBITDA¹ profitability during Fiscal 2023. On the back of operational improvements and continuous pricing optimization, our gross margin reached 38.2% in the fourth quarter and a record 38.8% annually, enabling a record annual adjusted EBITDA¹ of \$5 million and much improved cash flows," said Jonathan Ferrari, Chief Executive Officer of Goodfood. "We are especially proud of our lean cost structure that, even in the face of seasonal fluctuations during the summer months, helped deliver positive adjusted EBITDA margin¹ this quarter, a testament to our team's discipline and efforts," added Mr. Ferrari.

"As we look to Fiscal 2024, we are energized to have concluded our third consecutive quarter with positive adjusted EBITDA¹ and showing significant improvements to cash flows, underscoring the resilience and profit-generating ability of Goodfood. We are now focused on profitable growth initiatives centred around continuously reinforcing and growing our customer value proposition by increasing the size and relevance of our meal-kit assortment and investing in digital product enhancements to help customers more easily find what they are looking for on our menu and add-ons selection. Through these growth initiatives, further unit economics improvements and cost structure enhancements, we are well positioned to continue growing cash flows and to deliver significant shareholder value," concluded Jonathan Ferrari.

<sup>&</sup>lt;sup>1</sup> Please refer to the "Non-IFRS Financial Measures" section of this press release for corresponding definitions.

## **RESULTS OF OPERATIONS – FOURTH QUARTER OF FISCAL 2023 AND 2022**

The following table sets forth the components of the Company's consolidated statement of loss and comprehensive loss:

(In thousands of Canadian dollars, except per share and percentage information)

	September	September			
For the 13 weeks periods ended	2, 2023		3, 2022	(\$)	(%)
Net sales	\$ 37,228	\$	50,357	\$ (13,129)	(26)%
Cost of goods sold	23,007		36,099	(13,092)	(36)%
Gross profit	\$ 14,221	\$	14,258	\$ (37)	(0)%
Gross margin	38.2%		28.3%	N/A	9.9p.p.
Selling, general and administrative					
expenses	13,793		18,851	(5,058)	(27)%
Depreciation and amortization	2,006		4,853	(2,847)	(59)%
Impairment of non-financial assets	_		46,085	(46,085)	N/A
Reorganization and other related					
costs	812		1,160	(348)	(30)%
Net finance costs	1,299		1,677	(378)	(23)%
Loss before income taxes	\$ (3,689)	\$	(58,368)	\$ 54,679	94%
Deferred income tax expense	_		39	(39)	N/A
Net loss, being comprehensive loss	\$ (3,689)	\$	(58,407)	\$ 54,718	94%
Basic and diluted loss per share	\$ (0.05)	\$	(0.78)	\$ 0.73	94%

# VARIANCE ANALYSIS FOR THE FOURTH QUARTER OF 2023 COMPARED TO FOURTH QUARTER OF 2022

- The decrease in net sales is mainly driven by a decrease in the number of active customers partially offset by an increase in average order value as a result of larger basket sizes and sales price adjustments. The decrease in active customers is mainly driven by the Company's focus on attracting and retaining customers that provide higher gross margins and by changing customer behaviours.
- Gross profit remained flat compared to the same quarter last year primarily due to improved food, production and shipping costs as a percentage of net sales driven by improved efficiencies as well as sales price adjustments offset by a reduction in net sales.
- The decrease in selling, general and administrative expenses is primarily due to lower wages and salaries and marketing spend driven primarily as a result of the Company's Blue Ocean initiatives. Selling, general and administrative expenses as a percentage of net sales decreased from 37.4% to 37.1%.
- The decrease in depreciation and amortization expense is mainly due to the reduction in fixed assets and right-of-use assets in relation to Blue Ocean initiatives.
- The decrease in reorganization and other related costs mainly consist of lower external advisor fees and lower headcount reduction costs as the Company completed its Blue Ocean initiatives in the fourth quarter of Fiscal 2023.
- The decrease in net finance costs is mainly due to lower interest expense on debt and lease obligations due to a lower debt balance and lower lease obligations in relation to Blue Ocean initiatives partially offset by higher interest expense on the Debentures as the Company issued convertible debenture in February 2023.
- Despite the decrease in net sales compared to same quarter last year, net loss has decreased significantly mainly due to the Fiscal 2022 impairment of non-financial assets, lower food, production and

shipping costs as well as lower wages and salaries and marketing spend in selling, general and administrative expenses.

## **RESULTS OF OPERATIONS -FISCAL 2023 AND 2022**

The following table sets forth the components of the Company's consolidated statement of loss and comprehensive loss:

(In thousands of Canadian dollars, except per share and percentage information)

	September	September			
For the 52 weeks periods ended	2, 2023		3, 2022	(\$)	(%)
Net sales	\$ 168,558	\$	268,586	\$(100,028)	(37)%
Cost of goods sold	103,178		200,531	(97,353)	(49)%
Gross profit	\$ 65,380	\$	68,055	\$ (2,675)	(4)%
Gross margin Selling, general and administrative	38.8%		25.3%	N/A	13.5p.p
expenses	65,867		115,956	(50,089)	(43)%
Depreciation and amortization	10,837		17,295	(6,458)	(37)%
Impairment of non-financial assets	_		46,085	(46,085)	N/A
Reorganization and other related					
(gains) costs	(468)		6,742	(7,210)	(107)%
Net finance costs	5,668		5,233	435	8%
Loss before income taxes	\$ (16,524)	\$	(123,256)	\$ 106,732	(87)%
Deferred income tax recovery	 (61)		(1,495)	1,434	(96)%
Net loss, being comprehensive loss	\$ (16,463)	\$	(121,761)	\$ 105,298	(86)%
Basic and diluted loss per share	\$ (0.22)	\$	(1.62)	\$ 1.40	(86)%

## VARIANCE ANALYSIS FOR THE FISCAL 2023 COMPARED TO FISCAL 2022

- The decrease in net sales is primarily driven by a decrease in the number of active customers, the Company's decision to discontinue its on-demand offering partially offset by an increase in average order value due to sales price adjustments and focus on meal kit offerings. The decrease in active customers is mainly driven by the Company's focus on attracting and retaining customers that provide higher gross margins also by changing customer behaviours.
- The decrease in gross profit primarily resulted from a decrease in net sales partially offset by lower production costs and food costs as a percentage of net sales costs driven by improved efficiencies.
- The decrease in selling, general and administrative expenses is primarily due to lower wages and salaries and marketing spend driven primarily by the Company's Blue Ocean initiatives. Selling, general and administrative expenses as a percentage of net sales decreased from 43.2% to 39.1%.
- The decrease in depreciation and amortization expense is mainly due to the reduction in fixed assets and right-of-use assets in relation to Blue Ocean initiatives.
- Reorganization and other related (gains) costs in Fiscal 2023 mainly consist of gains on termination of leases partially offset by loss on disposal of non-financial assets and headcount reduction costs while Fiscal 2022 costs mainly consist of external advisors relating to the Company's reorganization plan.
- The increase in net finance costs is mainly due to the Company's \$30 million convertible debentures issued in February 2023 partially offset by lower interest expense on lease obligations in relation to Blue Ocean initiatives.
- Although net sales have decreased compared to same period last year, net loss has decreased significantly mainly due to the reduction in selling, general and administrative expenses driven by cost

reduction initiatives as well as improved gross margin driven by improved operational efficiencies. In addition, net loss has decreased due to the significant reduction in impairment of non-financial assets.

## **METRICS AND NON-IFRS FINANCIAL MEASURES**

## ADJUSTED GROSS PROFIT<sup>1</sup> AND ADJUSTED GROSS MARGIN<sup>1</sup>

The reconciliation of gross profit to adjusted gross profit<sup>1</sup> and adjusted gross margin<sup>1</sup> is as follows:

(In thousands of Canadian dollars, except percentage information)

	For the 13 weeks ended				For the 52 weeks ended			
	Se	ptember	September		September			
	2,		3,		2,		September 3,	
		2023		2022		2023		2022
Gross profit	\$	14,221	\$	14,256	\$	65,380	\$	68,055
Discontinuance of products related								
to on-demand offering		_		1,194		1,273		1,194
Adjusted gross profit	\$	14,221	\$	15,450	\$	66,653	\$	69,249
Net sales	\$	37,228	\$	50,357	\$	168,558	\$	268,586
Gross margin		38.2%		28.3%		38.8%		25.3%
Adjusted gross margin (%)		38.2%		30.7%		39.5%		25.8%

For the 13 weeks ended September 2, 2023, the adjusted gross profit<sup>1</sup> decreased by \$1.2 million compared to the same quarter last year despite net sales decreasing by \$13.1 million. This result is primarily due to operational efficiencies driving lower food and production costs as well as sales price adjustments completed throughout the year. The increase in adjusted gross margin of 7.5 percentage points can be explained mainly by improved food, production and shipping costs as a percentage of net sales driven by efficiencies gained as part of the Company's cost reduction initiatives. The improved adjusted gross margin was partly offset by a lower net sales base.

For the 52 weeks ended September 2, 2023, the adjusted gross profit¹ decreased by \$2.6 million compared to last year despite net sales decreasing by \$100.0 million. This decrease is primarily due to lower net sales partially offset by lower costs of goods sold mainly in food, production and shipping costs. The increase in adjusted gross margin¹ of 13.7 percentage points can be explained by lower food, production and shipping costs as a percentage of net sales costs driven by efficiencies gained as part of the Company's cost reduction initiatives as well as sales price adjustments completed throughout the year.

<sup>&</sup>lt;sup>1</sup> Please refer to the "Non-IFRS Financial Measures" section of this press release for corresponding definitions.

# EBITDA<sup>1</sup>, ADJUSTED EBITDA<sup>1</sup> AND ADJUSTED EBITDA MARGIN<sup>1</sup>

The reconciliation of net loss to EBITDA<sup>1</sup>, adjusted EBITDA<sup>1</sup> and adjusted EBITDA margin<sup>1</sup> is as follows:

(In thousands of Canadian dollars, except percentage information)

	For the 13 weeks ended				For the 52 weeks ended			
	September September			S	eptember			
		2,		3,		2,	Sep	otember 3,
		2023		2022		2023		2022
Net loss	\$	(3,689)	\$	(58,407)	\$	(16,463)	\$	(121,761)
Net finance costs		1,299		1,677		5,668		5,233
Depreciation and amortization		2,006		4,853		10,837		17,295
Deferred income tax expense								
(recovery)		_		39		(61)		(1,495)
EBITDA	\$	(384)	\$	(51,838)	\$	(19)	\$	(100,728)
Share-based payments expense		278		1,472		3,909		5,986
Discontinuance of products related								
to on-demand offering		_		1,194		1,273		1,194
Impairment of non-financial assets		-		46,085		_		46,085
Reorganization and other related								
costs (gains)		812		1,160		(468)		6,742
Adjusted EBITDA	\$	706	\$	(1,927)	\$	4,695	\$	(40,721)
Net sales	\$	37,228	\$	50,357	\$	168,558	\$	268,586
Adjusted EBITDA margin (%)		1.9%		(3.8)%		2.8%		(15.2)%

For the 13 weeks ended September 2, 2023, adjusted EBITDA margin¹ improved by 5.7 percentage points compared to the corresponding period in 2022 mainly driven by stronger adjusted gross margin and lower selling, general and administrative expenses due to a lower salary base and other cost reduction initiatives. The improved adjusted EBITDA margin¹ was partly offset by a lower net sales base.

For the 52 weeks ended September 2, 2023, adjusted EBITDA margin<sup>1</sup> improved by 18.0 percentage points compared to the corresponding period in 2022 mainly driven by stronger adjusted gross margin and lower selling, general and administrative expenses mainly due to a lower salary base and other cost reduction initiatives. The improved adjusted EBITDA margin<sup>1</sup> was partly offset by a lower net sales base.

-

 $<sup>^{1}</sup>$  Please refer to the "Non-IFRS Financial Measures" section of this press release for corresponding definitions.

## FREE CASH FLOW<sup>1</sup> AND ADJUSTED FREE CASH FLOW<sup>1</sup>

The reconciliation of net cash flows from operating activities to free cash flow<sup>1</sup> and adjusted free cash flow<sup>1</sup> is as follows:

(In thousands of Canadian dollars)

	For the 13 weeks ended					For the 52 weeks ended			
	September		September		Se	eptember			
		2,		3,		2, 8	Sept	ember 3,	
		2023		2022		2023		2022	
Net cash used in operating activities	\$	(1,958)	\$	(13,114)	\$	(9,350)	\$	(58,981)	
Additions to fixed assets		(18)		(4,807)		(716)		(35,880)	
Additions to intangible assets		(197)		(41)		(1,019)		(2,561)	
Free cash flow	\$	(2,173)	\$	(17,962)	\$	(11,085)	\$	(97,422)	
Payments related to discontinuance									
of products related to on-demand									
offering		7		_		319		_	
Payments made to reorganization									
and other related costs		1,047		6,319		6,275		6,319	
Adjusted free cash flow	\$	(1,119)		(11,643)		(4,491)		(91,103)	

For the 13 weeks ended September 2, 2023, adjusted free cash flow¹ improved by \$10.5 million compared to the corresponding period in 2022 mainly driven by lower net loss resulting primarily from lower salary base and other cost reduction initiatives as well as lower investments in capital expenditures as new facility roll-outs were concluded in Fiscal 2022 and Fiscal 2023 was focused on maintenance and technology projects.

For the 52 weeks ended September 2, 2023, adjusted free cash flow¹ improved by \$86.6 million compared to the corresponding period in 2022 mainly driven by lower net loss resulting primarily from lower salary base and other cost reduction initiatives, lower investments in capital expenditures as new facility roll-outs were concluded in Fiscal 2022 and Fiscal 2023 was focused on maintenance and technology projects.

## FINANCIAL OUTLOOK

Goodfood's core purpose is to create experiences that spark joy and help our community live longer on a healthier planet. As a food brand with a strong following from Canadians coast to coast, we are focused on growing the Goodfood brand through our meal solutions including meal kits and prepared meals, with a range of exciting Goodfood branded add-ons to be explored and complete a unique food experience for customers.

The online meal solutions market continues to grow rapidly and meal kits are now estimated to have reached approximately US\$1.4 billion dollar in size in Canada as part of the C\$123 billion Canadian Grocery industry, with a penetration of only 4.8% of households (see Annual Information Form for details). We believe there is substantial runway for additional penetration of meal kits into Canadian households, as evidenced by industry research estimating the Canadian meal kit market to grow at a 16% CAGR between 2023 and 2027, to reach a market size of US\$2.5 billion. We believe that consumers' willingness to simplify their weekly meal planning combined with their desire for joyful, exciting, and nourishing food experiences at home while reducing food waste provides for significant room to increase online food delivery penetration.

Before scaling our efforts to capture an outsized share of the meal solutions market, our focus has been and continues to be on further improving and growing cash flows. We are pleased to have now reported three consecutive quarters and a first full year of positive adjusted EBITDA<sup>1</sup> and have driven an adjusted free cash flow<sup>1</sup> improvement of \$87 million this year in addition to turning in positive adjusted free cash flows<sup>1</sup> in the third quarter to the tune of \$4 million. Having improved adjusted EBITDA<sup>1</sup> and adjusted free

cash flows<sup>1</sup> on the back of lower net sales highlights the cost discipline we have shown in improving our operational efficiency and selling, general and administrative expense reductions. This improvement positions Goodfood ideally to turn its focus to growth and to fund this growth with internally generated cash flows.

During Fiscal 2024, Goodfood will focus on key growth pillars to drive growth in top line and, most importantly, in profitability and cash flows: 1) customer growth, 2) order frequency increase, 3) basket size enhancement, and 4) continue to enhance our sustainability practices.

To grow our customer base, the first step is building customer acquisition cost efficiencies to enable adding more customers to the Goodfood platform every week with the same investment. In recent months, we have completed a thorough review of and made significant adjustments to our acquisition channels. We have also made and continue to make investments in our digital product to elevate the customer experience by reducing friction and enhancing ease of use. Combined with reactivations of previous Goodfood members, these initiatives have reduced our customer acquisition costs substantially in the fourth quarter and improved the profitability and unit economics of customers as evidenced by the consistently increasing sales generating ability and profitability of our customers.

A key driver that can enhance order frequency is product variety. In addition to launching our VIP program, which rewards high frequency customers, we have increased the diversity of our recipe and ingredient offering to provide additional choices to enhance order rate. With a focus on *Better-for-You* products like organic chicken breasts, organic lean ground beef, bison, sustainably raised steelhead trout and paleo and keto meals, combined with exciting partnerships with first-rate restaurants, we plan on offering a growing and mouth-watering selection to customers to drive consistently increasing order frequency.

The dollar-value of the baskets our customers are building is also increasing and we are building a differentiated set of meal kits, ready-to-eat meals and grocery add-ons to provide Canadians with an exciting online meal solutions option and increasingly capture a larger share of their food wallet. In addition, we have provided and continue to provide more choice of proteins to our customers, with the launch of upsells and upcoming launch of customization within our meal-kit recipes allowing customers to swap or double the proteins included in their chosen recipes. With these initiatives, we aim to provide customers with an array of options to easily make their meals better and their baskets bigger.

We are also continuously looking to enhance our sustainability initiatives by prioritizing planet-friendly options. Not only do we offer perfectly portioned ingredients that save from food waste, we also constantly look to simplify our supply chain by removing middlemen from farm to kitchen table. This year, we are also offsetting carbon emissions on deliveries and introducing packaging innovations that have helped us to remove the equivalent of 2.4 million plastic bags annually from our deliveries. Our goal is clear, build a business that helps our customers live healthier lives on a healthier planet.

In addition to focusing on these key pillars of top-line growth, we are currently testing the potential for multichannel partnerships that can broaden Goodfood's customer reach and resilience.

With the steps we have taken, our strategic execution to drive profitability and cash flows continues to bear fruit, underpinned by consistent improvement in adjusted EBITDA<sup>1</sup> and cash flows. Coupled with our unrelenting focus on nurturing our customer relationships, profitable growth remains our top priority. The Goodfood team is fully focused on building and growing Canada's most loved millennial food brand.

# TRENDS AND SEASONALITY

The Company's net sales and expenses are impacted by seasonality. During the winter holiday season and the summer season, the Company anticipates net sales to be lower as a higher proportion of customers elect to skip their delivery. The Company generally anticipates the number of Active Customers<sup>1</sup> to be lower during these periods. During periods with warmer weather, the Company anticipates packaging costs to be

<sup>&</sup>lt;sup>1</sup> Please refer to the "Non-IFRS Financial Measures" section of this press release for corresponding definitions.

higher due to the additional packaging required to maintain food freshness and quality. The Company also anticipates food costs to be positively affected due to improved availability during periods with warmer weather.

## **CONFERENCE CALL**

Goodfood will hold a conference call to discuss these results on November 22, 2023, at 8:00AM Eastern Time. Interested parties can join the call by dialing 1-416-764-8658 (Toronto or overseas) or 1-888-886-7786 (elsewhere in North America). To access the webcast and view the presentation, click on this link: https://www.makegoodfood.ca/en/investisseurs/evenements

Parties unable to call in at this time may access a recording by calling 1-877-674-7070 and entering the playback passcode 955532#. This recording will be available until November 29, 2023.

A full version of the Company's Management's Discussion and Analysis (MD&A) and Consolidated Financial Statements for the fourth quarters ended September 2, 2023, and September 3, 2022, will be posted on <a href="http://www.sedarplus.ca">http://www.sedarplus.ca</a> later today.

## **NON-IFRS FINANCIAL MEASURES**

Certain non-IFRS financial measures included in this news release do not have standardized definitions prescribed by IFRS and, therefore, may not be comparable to similar measures presented by other companies. They are provided as additional information to complement IFRS measures and to provide a further understanding of the Company's results of operations from our perspective. For a more complete description of these measures and a reconciliation of Goodfood's non-IFRS financial measures to financial results, please see Goodfood's Management's Discussion and Analysis for the Fiscal year 2023.

Goodfood's definition of the non-IFRS financial measures are as follows:

- Adjusted gross profit is defined as gross profit excluding the impact of the discontinuance of products related to Goodfood On-Demand offering pursuant to the Company's Blue Ocean initiative. Adjusted gross margin is defined as the percentage of adjusted gross profit to net sales. The Company uses adjusted gross profit and adjusted gross margin to measure its performance from one period to the next excluding the variation caused by the items described above. Adjusted gross profit and adjusted gross margin are non-IFRS financial measures. We believe that these metrics are useful measures of financial performance to assess how efficiently the Company uses its resources to service its customers as well as to assess underlying trends in our ongoing operations without the variations caused by the impacts of strategic initiatives such as the items described above and facilitates the comparison across reporting periods.
- EBITDA is defined as net income or loss before net finance costs, depreciation and amortization and income taxes. Adjusted EBITDA is defined as EBITDA excluding share-based payments expense, the impact of the inventories write-downs due to the discontinuance of products related to Goodfood On-Demand offering, impairment of non-financial assets and reorganization and other related (gains) costs pursuant to the Company's Blue Ocean initiative. Adjusted EBITDA margin is defined as the percentage of adjusted EBITDA to net sales. EBITDA, adjusted EBITDA, and adjusted EBITDA margin are non-IFRS financial measures. We believe that EBITDA, adjusted EBITDA, and adjusted EBITDA margin are useful measures of financial performance to assess the Company's ability to seize growth opportunities in a cost-effective manner, to finance its ongoing operations and to service its debt. They also allow comparisons between companies with different capital structures. We also believe that these metrics are useful measures of financial performance

- to assess underlying trends in our ongoing operations without the variations caused by the impacts of the items described above and facilitates the comparison across reporting periods.
- Free cash flow is defined as net cash used in or provided by operating activities less additions to fixed assets and additions to intangible assets. This measure allows the Company to assess its financial strength and liquidity as well as to assess how much cash is generated and available to invest in growth opportunities, to finance its ongoing operations and to service its debt. It also allows comparisons between companies with different capital structures. Adjusted free cash flow is defined as free cash flow excluding cash payments made to costs related to reorganization activities. We believe that adjusted free cash flow is a useful measure when comparing between companies with different capital structures by removing variations caused by the impacts of the items described above. We also believe that this metric is a useful measure of financial and liquidity performance to assess underlying trends in our ongoing operations without the variations caused by the impacts of the items described above and facilitates the comparison across reporting periods.
- Please refer to the "Metrics and non-IFRS financial measures reconciliation" and the "Liquidity and capital resources" sections of the MD&A for a reconciliation of these non-IFRS financial measures to the most comparable IFRS financial measures.

#### **ACTIVE CUSTOMERS**

An active customer is a customer that has placed an order within the last three months. For greater certainty, an active customer is only accounted for once, although different products and multiple orders might have been purchased within a quarter. While the active customers metric is not an IFRS or non-IFRS financial measure, and, therefore, does not appear in, and cannot be reconciled to a specific line item in the Company's consolidated financial statements, we believe that the active customers metric is a useful metric for investors because it is indicative of potential future net sales. The Company reports the number of active customers at the beginning and end of the period, rounded to the nearest thousand.

# **ABOUT GOODFOOD**

Goodfood (TSX: FOOD) is a leading digitally native meal solutions brand in Canada, delivering fresh meals and add-ons that make it easy for customers from across Canada to enjoy delicious meals at home every day. The Goodfood team is building Canada's most loved millennial food brand, with the mission to create experiences that spark joy and help our community live longer on a healthier planet. Goodfood customers have access to uniquely fresh and delicious products, as well as exclusive pricing, made possible by its world-class culinary team and direct-to-consumer infrastructures and technology. Goodfood is passionate about connecting its partner farms and suppliers to its customers' kitchens while eliminating food waste and costly retail overhead. The Company's administrative offices are based in Montreal, Québec, with production facilities located in the provinces of Quebec and Alberta.

Except where otherwise indicated, all amounts in this press release are expressed in Canadian dollars.

For further information: Investors and Media

Roslane Aouameur Chief Financial Officer (855) 515-5191 IR@makegoodfood.ca

## FORWARD-LOOKING INFORMATION

This press release contains "forward-looking information" within the meaning of applicable Canadian securities legislation. Such forward-looking information includes, but is not limited to, information with respect to our objectives and the strategies to achieve these objectives, as well as information with respect to our beliefs, plans, expectations, anticipations, assumptions, estimates and intentions, including, without limitation, statements in the "Financial Outlook" section of the MD&A. This forward-looking information is identified by the use of terms and phrases such as "may", "would", "should", "could", "expect", "intend", "estimate", "anticipate", "plan", "foresee", "believe", and "continue", as well as the negative of these terms and similar terminology, including references to assumptions, although not all forward-looking information contains these terms and phrases. Forward-looking information is provided for the purposes of assisting the reader in understanding the Company and its business, operations, prospects and risks at a point in time in the context of historical trends, current condition and possible future developments and therefore the reader is cautioned that such information may not be appropriate for other purposes.

Forward-looking information is based upon a number of assumptions and is subject to a number of risks and uncertainties, many of which are beyond our control, which could cause actual results to differ materially from those that are disclosed in, or implied by, such forward-looking information. These risks and uncertainties include, but are not limited to, the following risk factors which are discussed in greater detail under "Risk Factors" in the Company's Annual Information Form for the 52 weeks ended September 2, 2023 available on SEDAR+ at www.sedarplus.ca: limited operating history, negative operating cash flow, going concern risk, food industry including current industry inflation levels, indebtedness and impact upon financial condition, future capital requirements, quality control and health concerns, regulatory compliance, regulation of the industry, public safety issues, product recalls, damage to Goodfood's reputation, transportation disruptions, storage and delivery of perishable foods, product liability, unionization activities, consolidation trends, ownership and protection of intellectual property, evolving industry, reliance on management, fulfillment centers and logistics channels, factors which may prevent realization of growth targets, competition, availability and quality of raw materials, environmental and employee health and safety regulations, online security breaches and disruptions, reliance on data centers, open source license compliance, operating risk and insurance coverage, management of growth, limited number and scope of products, conflicts of interest, litigation, food costs and availabilities, catastrophic events, risks associated with payments from customers and third parties, being accused of infringing intellectual property rights of others and, climate change and environmental risks, as well as an inability to maintain high social responsibility standards could lead to reputational damage and adversely affect our business. This is not an exhaustive list of risks that may affect the Company's forward-looking statements. Other risks not presently known to the Company or that the Company believes are not significant could also cause actual results to differ materially from those expressed in its forward-looking statements. Although the forward-looking information contained herein is based upon what we believe are reasonable assumptions, readers are cautioned against placing undue reliance on this information since actual results may vary from the forwardlooking information. Certain assumptions were made in preparing the forward-looking information concerning the availability of capital resources, business performance, market conditions, as well as customer demand.

In addition, net sales and operating results could be impacted by changes in the overall economic condition in Canada and by the continuing inflationary pressures and by the impact these conditions could have on consumer discretionary spending. Fears of a looming recession, increases in interest rates, continuing supply chain disruptions and increased input costs are expected to have a continuing significant impact on our economic condition that could materially affect our financial condition, results of operations and cash flows.

Consequently, all of the forward-looking information contained herein is qualified by the foregoing cautionary statements, and there can be no guarantee that the results or developments that we anticipate will be realized or, even if substantially realized, that they will have the expected consequences or effects on our business, financial condition or results of operation. Unless otherwise noted or the context otherwise indicates, the forward-looking information contained herein is provided as of the date hereof, and we do not undertake to update or amend such forward-looking information whether as a result of new information, future events or otherwise, except as may be required by applicable law.